

WINTER SHOWCASE FAQ

DATE – Saturday, December 17th

LOCATION – White Concert Hall at Washburn University - 1700 SW Jewell Ave

WHAT TIME DOES THE SHOW BEGIN? – 2:00pm

HOW LONG WILL THE SHOW LAST? – Approximately an hour and a half

WHEN CAN I ENTER THE BUILDING? – You are permitted to enter the building ONLY during your zone's entrance time. Your entrance time is printed on the front and back of your ticket.

HOW DO I GET TICKETS? – All tickets are pre-ordered before the show and must be picked up at The Dance Factory the week before the show. Tickets will not be available for pickup or purchase on the day of the show.

WILL THERE BE TICKETS AVAILABLE THE DAY OF THE SHOW? – All tickets are pre-sold and our show is sold out. Tickets will not be available for pickup or purchase on the day of the show.

DOES MY DANCER NEED A TICKET TO ENTER THE BUILDING? – No, dancers do not need a ticket to enter the building. Dancers will enter through the door furthest right (facing the front of the building) labeled "DANCERS"

DOES MY TODDLER NEED A TICKET? – Anyone utilizing a seat will need a ticket as our shows are always sold out. If your child is three and under and will sit on your lap for the duration of the show, they will not need a ticket.

CAN I SAVE SEATS FOR PEOPLE IN OTHER ZONES – We do not permit the saving of seats at our shows.

CAN I SHOW UP LATER THAN MY PRINTED ZONE TIME – Yes! You may arrive any time after your printed zone time. However, seating is first come, first served!

WHERE DO I PARK? – There is a large parking lot to the west of White Concert Hall for parking for our show.

WHEN DOES MY DANCER ARRIVE? – Dancers must be in their dressing rooms, 100% ready to go in their first (or only) costume, at 1:15pm. One parent/guardian may walk them to their dressing room and immediately leave the backstage area to line up to enter with their assigned zone. Additional visitors will not be permitted backstage.

DOES MY DANCER STAY IN THEIR DRESSING ROOM THROUGHOUT THE WHOLE SHOW? – Yes! Your dancer will stay backstage, in their dressing room, for the entire show. After they perform they will wait for our big finale that all dancers participate in!

HOW DO I PICK UP MY DANCER AFTER THE SHOW? – One parent/ guardian may pick up their dancer from the same dressing room they dropped them off in. Additional visitors will not be permitted backstage.

HOW WILL WE KNOW WHERE TO GO WHEN WE ARRIVE? – There will be many faculty members/helpers at White Concert Hall on the day of the show. We will also have ample signage to help you find your way!

DOES MY DANCER HAVE A REHEARSAL BEFORE THE SHOW? – All of our three and four year old dancers will have a rehearsal on the stage prior to our performance. A rehearsal schedule will be located on our [NEWS](#) page. Practice videos are also posted on this page for all dancers 2nd grade and under!

HOW DO I KNOW THE ORDER OF THE PERFORMANCE? – Our Winter Showcase lineup will be located on our [NEWS](#) page.

WHAT DOES MY DANCER WEAR? – A list of costumes is posted in early November. Winter Showcase costumes consist of items that your dancer hopefully already has or can easily borrow. The Dance Factory will provide lots of winter accessories to go with costumes!

CAN I HELP MY DANCER CHANGE/VISIT THEM DURING THE SHOW? – Parents/guardians should not be backstage during the show. We use our backstage area to line up our dancers and keep things organized and safe for each dancer. There will be several dressing room helpers in each room to keep your dancer safe during our show. If your dancer needs assistance changing during the show, we have several backstage helpers to assist them. Help them stay organized by packing all of their belongings in bags for easy changes.

HOW DOES MY DANCER WEAR THEIR HAIR? – All dancers need to wear their hair half up, half down. Preferably curly if possible!

HOW DOES MY DANCER WEAR THEIR MAKEUP? – Dancers may wear light stage makeup: brown eyeshadow, mascara, and dark red lipstick.

CAN I VIDEO / TAKE PICTURES OF MY DANCERS? - Yes! You are welcome to take as many photos and videos as you would like, however, FLASH photography is prohibited due to the safety of the dancers.

I PRE- ORDERED A GIFT FOR MY DANCER (BEAR, ORNAMENT, ETC.), WHERE DO I PICK THAT UP? – All concert gifts will be available for pickup in the front lobby of White Concert Hall before the show begins.

I DIDN'T PRE-ORDER A GIFT FOR MY DANCER, WILL THERE BE ITEMS AVAILABLE FOR PURCHASE? – Yes! We will have a limited amount of items for purchase before the show.

DO YOU SELL FLOWERS IN THE LOBBY FOR THE WINTER SHOWCASE? – We currently do not sell flowers in the lobby for our Winter Showcase. At this time we have stuffed animals and ornaments for purchase.

CAN I BRING MY OWN FLOWERS FOR MY DANCER? – Of course! Highly encouraged.

WHERE DO I FIND A PROGRAM FOR THE SHOW? – Our Winter Showcase program will be available, digitally by scanning a QR code at our show or by clicking here: <https://www.dancefactorynews.com/news>

WHEN DO CLASSES RESUME FOR THE YEAR? – Our season will resume on January 9th!